



VICINITY

Proven innovation for interiors

## VICINITY Whiteboard Paint- Product Care Guidelines

### Vicinity Accessory Set (recommended)

Set includes the following:

- 4 x Pilot V Board Master Markers (red, blue, green, black)
- Microfiber cleaning cloth
- Spray bottle (water only)
- Black powder coated accessory tray with fixings. (Tray has a hook to hang the microfiber cloth)



### Cleaning Instructions

- Use a dry microfiber cloth for day to day cleaning
- If the ink has been on the wall for a longer period of time, then wetting the cloth with water will assist with removal of the ink. (A spray bottle provided can be filled with water for this purpose)
- For stubborn ink use a blend of alcohol/water, which helps to breakdown the pen inks which have dried on the wall over time.
- In heavy use environments it is recommended that the walls get a full clean down periodically to prevent build-up of ink residue on the walls.

### Do not do any of following as they will damage the coating:

- Don't use markers that make use of Ester in their chemical mix.
- Don't use any chemical cleaners. This includes whiteboard cleaners.
- Don't use any harsh abrasive cleaning items on the wall.
- Don't use ammonia based cleaners.

### Alternative Markers

The quality of the marker you use will impact on the overall performance of your wall. It is recommended that you use high quality markers, which will improve your experience. The V-Board marker we have recommended has a few key benefits.

Lemon Lab (Pty) Ltd t/a Vicinity  
Reg No 2013/225667/07 VAT No 482 024 7262  
Director R Frankental

Office Unit 8 The Gables, 617 Maretsel Place, Wychwood, Johannesburg, South Africa  
Postal P.O. Box 3740, Dainfern, Johannesburg, 2055, South Africa  
Telephone +27 (0) 11 321 0196 Email [info@vicinity.za.com](mailto:info@vicinity.za.com)

[www.vicinity.za.com](http://www.vicinity.za.com)



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- It has a dark clear line which is useful when working on walls
- It has a refill cartridge which means you don't throw away the pen. This is more environmentally friendly.
- These pens have a high quality ink which helps with easy cleaning and removal
- These Pilot pens are not commonly used in offices and can become the "Whiteboard Wall pen". If you standardize on a pen for your walls then it is less likely to become mixed up with Permanent markers.

### Testing new pens

If you wish to use an alternate brand please select from the products below. If you wish to test a marker not listed here, then please test the marker before use. The method for testing is to choose an area of the whiteboard paint to conduct the tests. (Usually an out of the way corner of the wall). Apply 30 ticks to the wall. Remove one tick per day for 30 days. This allows you to ensure there are no implications for leaving the marker on the wall for long periods of time. It may become necessary to use water to clean off the ink as you progress further into the test. If there are no stains on the wall after the 30 days then the maker should be suitable for use.

- Preferred brand : Pilot V-board Master
- Alternative brands : Penflex, BIC, Edding, Artline, Staedtler



### Warranty Terms & Conditions

- Five year warranty against cracking, yellowing and peeling.
- Warranty is only valid if approved undercoats are used.

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